

Information about the city pass (Otto-City-Card)

What are my advantages with the city card?

With the free city card you will receive a discount on the entry price at numerous cultural and leisure time activities.

You will also receive a credit of 5.00 euros per approved month for purchasing tickets from MVB (Magdeburger Verkehrsbetriebe GmbH & Co.KG) for ages of 6 and above.

Note: The Otto-City-Card is used by children not only as a city pass, but also for the education and participation package (instead of the previous education card). Further information and a separate application form can be found at <http://www.magdeburg.de/otto-city-card>.

How do i use the new card?

Like the previous Magdeburg Pass, the new city pass can be used as an authorization card for participating partners (see list on the back)

Simply show your card to the partner. The card will be scanned, your name will appear, and they will determine whether you are eligible for a discount. All you have to do is to identify yourself to the partner by showing your identity card, passport or student card.

Caution: The card is only issued once. **Please take care of your card and do not lose it!** All following periods of approval are digitally stored on the card.

How is the billing done if I have a monthly subscription ticket?

Those with a subscription contract with the MVB for the Magdeburg tariff zone also receive the granted monthly credit of currently 5.00 EUR per approved month.

The procedure for using the credit with an existing subscription contract is as follows:

When the city pass is first issued, the credit is stored on the card.

After the approval period has expired *an application for payment of the city pass credit must be submitted* to the Sozial- und Wohnungsamt within 6 months.

The following documents have to be submitted:

- complete application (name, reimbursement period, bank details, signature)
- copy of your subscription contract with the MVB
- proof of actual payment of the monthly subscription fees (confirmation from MVB or bank statements)

The unused credit from the Otto City Card will then be transferred to your bank account, cash payments are not possible. Please note that the reimbursement is only possible for your own subscription contract.

What happens to an unused credit?

Unused credits will expire 6 months after the respective approval period has expired.

What happens if the card is lost?

When you lose your card, please report immediately to Sozial- und Wohnungsamt, Beratungsservice, Wilhelm-Höpfner-Ring 4, 39116 Magdeburg.

The current card will then be blocked and a new card will be issued. The first loss is free of charge. If you lose the card again you have to pay the costs.

How do I use my personal login access?

All city pass holders have their own online access through which personal data as well as the approval period and the amount of credit for the MVB can be viewed. *Here you will also find an overview of all participating partners and offers.*

The login is done at <http://www.bonusscan.de/login> with the card number and the date of birth. If you do not have your own online access you are welcome to contact Sozial- und Wohnungsamt (at 0391/540-3670/3671) or Familieninformationsbüro, Krügerbrücke 2, Ecke Ulrichplatz, 39104 Magdeburg, (at 0391/5980 2700 / -2701).

How long is the city pass valid?

The city pass is granted for a minimum of 3 to a maximum of 12 months from the month of application. After the approved period has expired you must submit a new application with the relevant documents (no earlier than 6 weeks before the approved period expires).

Who are our partners?

Leisure offers <ul style="list-style-type: none"> ○ Elbauenpark ○ Gesellschafts- und Konzerthaus ○ Jugendkunstschule ○ Indoor and outdoor pools in the city of Magdeburg ○ Gruson-Gewächshäuser ○ Zoo Magdeburg ○ Magdeburger Weiße Flotte ○ BlocSchmiede Boulderhalle Magdeburg (Indoor-climbing hall) ○ City Tour (Touristen-Info) 	Social cultural institutions <ul style="list-style-type: none"> ○ Moritzhof ○ Festung Mark ○ Literaturhaus (Thiem 20) ○ Cinema (Oli Lichtspiele) ○ Messe Magdeburg (eigene Messe) ○ Puppet theatre ○ Theatre Magdeburg ○ Schauspielhaus
Urban museums <ul style="list-style-type: none"> ○ Museum of cultural history ○ Museum of natural history ○ Technology museum ○ Museum of art Kloster Unserer Lieben Frauen ○ Dommuseum 	Consultation <ul style="list-style-type: none"> ○ Advisory service of consumer center Sachsen-Anhalt (appointments 0800-809 802 400 – free of charge)
Education <ul style="list-style-type: none"> ○ Städtischen Volkshochschule ○ City library ○ Music school Georg Philipp Telemann 	Charitable institutions <ul style="list-style-type: none"> ○ Kleiderkammer ○ Suppenküche ○ Möbel- und Hausratservice ○ Deutsches Rotes Kreuz (first aid course)

You can see the complete list of our partners and offers at <http://www.magdeburg.de/otto-city-card/partner> or via your personal login access.